

WAPTAC.org Training Webinar – August 24, 2010

Bob Scott, the floor is yours.

Thank you Diane. This is Bob Scott, I am the director of weatherization services at the National Association for State Community Services Programs or NASCSP and I'm going to give a few introductory comments on WAPTAC and then I'm going to turn it over to my colleague, Rebecca Stewart, who is the Assistant Deputy Director of Weatherization Services at NASCSP, who is going to carry on the majority of the presentation.

First I would like to welcome you and thank for attending this webinar. Since we are expecting about 80 people in the webinar, though we don't have that many quite yet, we have decided that it's probably best to mute the line. You can use the chat box that you can see at the right of the box that says participants on the right there's chat messages. By using that you can ask questions at anytime and at the end of Rebecca's presentation, we will answer as many of those questions as time will allow. There will also be a recording of this presentation that will be posted on WAPTAC within 48 hours, perhaps sooner.

WAPTAC is the acronym for the Weatherization Assistance Program Technical Assistance Center. The Department of Energy contracts with NASCSP to maintain and update the site. NASCSP originated the WAPTAC site in the early 2000's and has maintained the site since then. And since that time the site has grown considerably. NASCSP realizes that there are a lot of new people in the weatherization program and even probably several who have been in the program for a while who are either not that familiar with WAPTAC or may not have a good working understanding of how the site works. There are literally hundreds of documents on policy, management, administrative issues, technical issues, and public information.

WAPTAC contains a virtual library of all the rules, regulations, policies and procedures required in the DOE Weatherization Assistance Program. The site is also a central repository for presentation materials, photos, videos of technologies, public information, campaign activities, site demonstrations, news articles and other documentation to support weatherization program operation. WAPTAC serves as an institutional memory which is now especially important for the success during an unprecedented ARRA expansion of the weatherization program. The ramp up of the weatherization assistance program has introduced many new challenges to our network. There's an entire Recovery Act section focused on assisting the network to accomplish tasks such as adapting some new ARRA weatherization rule changes Including information on Davis-Bacon wage requirement and historic preservation rules.

As I stated, WAPTAC was originated about 9 or 10 years ago and since then it has grown considerably. It became apparent that some revamping of the site was going to be needed. It was an older platform, downloading a document was getting difficult for some users, there was some outdated information and it was getting a bit unwieldy. So on June 30th, 2010 a whole new WAPTAC was launched with a complete overhaul. The new site has a whole new look using state of the art web design tools and functions. Outdated materials were removed and whole lot of new materials were also added.

The overhaul of WAPTAC was assisted by a network committee made up of a couple of DOE headquarter staff, some state weatherization program directors and some local weatherization agency personnel too. Their feedback and input provided valuable assistance on both the design of the homepage, the look of the other main pages and the overall organization of the site. As a result, the new WAPTAC has gone through a lot of restructuring, but I think users will find it better organized and more intuitive. There are already considerably more technical documents with plans of additional field guides and field standards. Another major change is that there is the System for Identifying and Reviewing Technologies and Techniques now integrated into WAPTAC. Previously it had been a separate site. The SIRTT contains the process for adding new materials to Appendix A including the submission and the review process. New techniques were already approved and materials could also be submitted for review through the SIRTT. The SIRTT will also serve as a technical portal for any such reviews, shared field tests, analysis, recommendations, and other discussion of the product or technique. WAP network practitioners can also share new ideas, product technologies and installation techniques with the network through SIRTT and Rebecca will show you that in just a second. You will see that there is a lot of information on WAPTAC, hopefully you will get a good handle on what is on this site as well as where and how to locate it. I am going to introduce my colleague Rebecca Stewart who has been instrumental in the overhaul of the WAPTAC site and is probably the one person most familiar with the site, and before Rebecca starts I'm going to show one last slide that just has contact information for both myself and Rebecca. And now I'm going to ask Rebecca to take it away and actually show you the site and how to get around on it.

Thanks Bob. Good afternoon everyone, I just want to take a moment and remind you that if you want to ask questions please use the chat box, I do have everyone on mute for the duration. So if you have any questions you can just put them in, Bob is going to monitor the chat box and then we will go from there.

Ok so, this is the new look of the WAPTAC website and first I'm going over some basics of navigating the home page. We are going to start on this top bar here. There's home button, obviously, to get back to this home page. You can also check news from up here, we do collect news from around the country and display it here. We also have events linked here, and these are events of interest to the weatherization network. We link to the message board, those of you familiar with the old site may have used the old message boards which were housed on a free site and not particularly useful or intuitive in any way. We've made them much nicer and much more attractive, much easier to use. There's not a ton going on there right now but we are going to try and make it much more interactive. This also includes a message board section for the SIRTT which we'll go over in a little bit. And then Contact Us. Eventually at the end of the webinar we'll go back to the webinar screen and you can see our contact information, but you can always contact us through this form. And this actually goes directly to me. Ok so, two ways to go back to the home page, you can click on this guy or you can click on home.

When redesigning the site, we thought of some ways to make it easier for people to find the information that they are looking for and since the Recovery Act is such a big deal we made a Recovery Act button on the home page. That takes you right to our landing page for Recovery Act. And I'll go over more of this in a few minutes. So it's just an easy way to get to Recovery Act. If you are on this webinar, you are probably not applying for assistance but for those coming to the site this sends you actually to the DOE Energy Efficiency and Renewable Energy site where they have information on how to apply for

assistance for weatherization assistance. This is right underneath here, this is the SIRTT logo, the System for Identifying and Reviewing Technologies and Techniques which we'll go over a little bit later when I get to it through the main navigation but that will take you right there. And then we have these two other buckets the programmatic information and the field information. The idea between these is that a lot of new people come to the WAPTAC website and there's so much on here, it's hard to know where to start. So if you are looking for program information you could start at the programmatic information. And this just sort of breaks down parts of the website that most heavily used in a programmatic sense. So, lots of people come here for rules and guidance; we also have a link to technical tools, public information, the Recovery Act and Ask the Experts which is one of our new features of the site. In addition to that, if you are more interested in the field information and you don't know where to begin you can always start here and there we have the standardized curricula, technical tools, training facilities, monitoring and Ask the Experts yet again. Again, I will go through all of these once we get to them through the main navigation. And finally, we have the WAPTAC blog. This used to be housed in a blogspot, blog format but we now have it housed in the regular site and we encourage people to comment, take a look, you can subscribe to any part of the blog, you can share it, if you want to email anything or put it on your Facebook page or send out a Twitter or a tweet, you can do all those things here because we are 21st century people. And then finally for the home page we have... This is just a smaller portion of a larger What's New that I will show you in a moment. And this is just to get a general idea of what's new on the site that maybe of interest to the weatherization network so this is a great place to check if you haven't been to the site in a while and you just want to see what's new or you heard... or someone said oh that's just new up on WAPTAC and you can just view here and it will link to whatever portion of the site you are interested in. The Welcome section here includes just general information on the WAP and if you are just looking for background for a brochure or something, this could be a good place to start.

Ok, and we are going to move on to WAP Basics. One of the features of the navigation, the way that we set this up is that you can click on any of these and they will take you to an active webpage. You can click on WAP Basics, click on What's New, if it has an arrow that doesn't mean you have to go all the way out to the arrow. I know that can be counter-intuitive to some people, they think they need to go all the way through but you don't. If you just click on WAP Basics it takes you to an overview page and there will always be links to drill down further within these pages. This overview page of WAP Basics includes even more program facts. Again is this is great place to come for information for your brochure, if you just need some statistics. If it used to say that low income families will save this many dollars, is that still true. And you can check that right here. \$437 is now the current figure that we can use. And then some related links resources, on every page you'll find more resources, pretty much on every page. You'll find resources to things either elsewhere on the WAPTAC site or outside resources that we think if you are looking at this you could be interested in this other thing. Ok, further down on WAP Basics, this is the expanded What's New that I was talking about. So again, it's WAP Basics, What's New. And here you'll find even more information on new things going on in the network. People have job opportunities, RFPs that are out, Weatherization TV which is a great resource, so all kinds of stuff. We are going to start putting, if there's a new program notice we are going to highlight it under What's New. So you can check that really quickly if you are not sure if something's come out or not. There's also the calendar of events you can get that through here or here. And then there are industry jobs

openings. We only list job opportunities for Weatherization Assistance Program grantees or subgrantees.

We then have a number of frequently asked questions that include general questions, also lead safe weatherization questions, national evaluation questions, public information questions, and pollution occurrence insurance questions. So this is a good place to start if you are interested in any of those things.

This is the Recovery Act section that we also got to through the button on the home page. And this is a great portal for information about the Recovery Act and how to administer it and how to plan for it. And all that good stuff. So, here we have links to Recovery.gov, Cathy Zoi's blog posted video that came out a little while ago that was very positive, grantee allocations - a lot of people are interested in that. And we also have tools and success stories. I'm going to start with the tools, and this is just your overview page. I like to go through it this way as opposed to clicking here so you will just have to bear with me, so we have Davis-Bacon Act materials, lots of training, resources, forms, all kinds of stuff. DOE did a frequently asked questions database, we link to that as well. We have reporting information that includes a couple recordings of webinars, templates and guidance and other ways to make your lives easier. One of the other things we do try to concentrate on having on WAPTAC is template samples because why reinvent the wheel. There's some information on State Historic Preservation Offices, the DOE resources and also a sample. Supplies, Vendors and Equipment, this is more sample letters and forms, lists, other planning devices. Some workforce information including the core competencies this is in several places, the easiest place to find it is training resources, and I'll show you later. And then additional information. So there are also some presentations, various other tools you can use. So I encourage you to take some time to look at this stuff, I can't really do it in just this short time period.

We also collect success stories and please, please, please send us yours. We love getting them, we love posting them, we love telling everyone how wonderful you all are. We can't do it unless you tell us. And that goes for pretty much everything, we are always looking for more tools. If you have something that you think is really great, please send it on over. We also link to Energy Empowers, which is a DOE website and also very good. They do a lot of success stories. They actually write success stories, where we just post them.

Ok, next we have the briefing book. The briefing book is a DOE publication, this one is from 2008. There should be a new one coming out soon and it is a really good place to start. If you are unfamiliar the program it has a lot of the federal information and regulations in it. When I first started, my boss sat me down and had me read it. And I think it was good.

We also have the funding survey; the funding survey is done by us at NASCSP. Every year it includes every grantee for the Weatherization Assistance Program and shows funding from all sources including LIHEAP, other leveraging funds and so forth.

We have some information on Weatherization Plus which is sort of an expanded version of weatherization which is meant to focus on whole house energy use and a whole community effort. This has a lot of information about how it came to be. It has background, there's also examples of what has been done, and then credits to the program. So this is just something you can read on your own time.

Next we have our document library. The document library has a lot, a lot, a lot of documents in it. And you can browse through it in this way. You can also search, and there is no search box right here now, there will be soon, but if you search in this... Up here on the top right, that searches the document library, it searches everything, so if I search for weatherization I'm going to get some hits. And it will search everything so obviously that was way too broad to get anything useful. But, it also comes up with, you know, it comes up with web pages, it comes up with documents, it comes up with everywhere that weatherization is on the website. You can also do an advanced search and this is, every time we do this kind of search, and it's also under the document library. So you can click here for advanced search and if you want something on health and safety and a presentation. A presentation on health and safety. Then you'll see everything that's been tagged as that.

We also have a beautiful new multimedia library that has videos, audio and photos. So if you want to look at Intro to Mobile Home you can comment on this, you can also share it, you can, you know e-mail it to somebody, you can put it up on Facebook, you can send a tweet about it, you can do whatever you like about it. You can embed it into your own site, I mean you can really go hog wild on this. We also have audio, and photos. And again, we are always looking for more stuff so if you have great photos you would like to have up here so people can see what great work you are doing. If you have some videos, we would just love to highlight it on the website. And you can see people rated it, this if 5 stars, all that good stuff.

Ok, then we have related links, related links is exactly what it sounds like. We have energy links, so it's other energy related websites that you maybe in to. Government sites, this includes the national laboratories. And national organizations. That's just to put everything in one place.

Ok, moving on, for rules & guidance we decided it needed to be broken out as opposed to the old way where it was under WAP Basics which doesn't seem so intuitive. Program guidance is broken up into chunks of years. We tried to do every year, but it looked... it was too many links, it was just too much. We have it broken up into chunks and you can browse it that way. We also have other guidance documents and that includes things that don't necessarily have dates on them like a WPN 10 whatever instead it's guidance on Buy American, you know, like guidance on how to use the Recovery Act logos things like that. We also keep the rules and regulations on WAPTAC, there's an overview page and then federal regulations. We have... This is where you can find the 10 CFR 440, electronically it's right here. We have a couple paper copies here and we are going to put up the 2002 one in just a minute because that one is a fully printable version. So you will be able to find that here momentarily. And this is also where you can find Appendix A which I know is something people are often interested in. We have the OMB circulars and all that good stuff. Ok, we also have the older versions of CFR 440, so that's something else, if you want to look at the old versions.

Ok, moving on to technical tools. In the overview we just have sort of a history of how the technical tools have evolved. And some information about diagnostic equipment. This is a pretty huge section, so it takes a little while to get through. The energy audit section of the WAPTAC has been expanded very much. We tried to make it much more robust. So, and another thing that we've done is to also try to pull out relevant presentations from national conferences, regional conferences or whatever that wouldn't necessarily... Like, if you were trying to find it you would have to search for it and you know,

who has time to wade through everything to find it. So, in places, whenever it says presentation, that's what those are. So this is every energy audit related presentations. We also have the DOE rules and guidance broken out to make it easier to find. Again so you don't have to search through all the guidance. Information on technical aids, these are also presentations and various handouts. The Weatherization Assistant, the Weatherization Assistant is an energy audit software tool, it's developed for the Weatherization Assistance Program via Oak Ridge National Laboratory. That includes the National Energy Audit Tool, the NEAT audit, as well as the Manufactured Home Energy Audit, MHEA, which is for mobile homes. Through this page, you can see the history of the Weatherization Assistant, each version, also manuals, support materials and GIS mapping information. We also see the features and the update history as well as presentations. Most of these are... actually they are all from Oak Ridge National Laboratory. One thing that I will say is that, if you are looking for... If you have questions and you want to contact someone, you know, you can always contact us but that will go to me and I will just forward it to these guys. So, Weatherization Assistant contact and support they're your guys. We also have some information on multi-family audits, when they're used, how to use them, links to software and also presentations about those types of audits. And then we have some information on other energy audits.

Ok, moving on, this is also a new section of the WAPTAC website. We are trying to include more field standards, and policies procedures from grantees because again we want to make this information available to everyone. And why reinvent the wheel if someone's already done it, why do it again. So these are links to various policies, procedures and standards, and also best practices. There's also a refrigerator guide, which is an analysis tool for refrigerator replacement and also includes energy use data, a reports information tool kit. And then there's also the water heater guide which is similar to the refrigerator guide and includes a tool kit, and the... an Excel spreadsheet, excuse me, for... to calculate the SIR for replacement water heater.

Ok, health and safety is a very big section on WAPTAC because we want to be healthy and safe. There's some links for training here, and this is just an overview of what is on... in this portion of the site. So again, something new that we are collecting and highlighting is various health and safety plans, and program standards have been linked here for your information. We also have a link to Program Notice 02-5 which has a lot of the health and safety guidelines in it. We then have information on crew safety including OSHA standards, field worker requirements and more resources, combustion appliances and gasses includes program notices, and other resources. Some these are outside resources. Electrical issues including articles, training, program notices. Again we are just trying to put everything in one place for you guys. Lead paint, I know how everyone loves that, organizations, training, articles, program notices, just everything in one place. Mold and moisture, this also includes the DOE mold training which are PowerPoint presentation, which also included Word, and Adobe® documents so this is good resource. Some good articles and training, as well as recommended reading. And we are working on getting some of those Home Energy Magazine documents on here. Pollution occurrence insurance essentially how to get it. Spray polyurethane foam.

And then other health and safety, and I am not going to go through all of these, but I'm just going to bring your attention to that it does have asbestos, building structure, deferral standards, health

problem, radon, refrigerants, volatile organic compounds and resources. And the resources are mostly program notices and some outside organizations that have great information on their websites.

OK, moving on, another thing that we are focusing on is providing more information for monitoring, and that's at the grantee level as well as at the federal level. So we do have some information on, presentations here in sort of your overview section. And then we have monitoring, rules and procedures and there are quite a few on here as well as guidance.

Next, we have information on Energy Star and Energy Star quantity quotes and bulk purchasing. Look at this at your own time.

And then we have the SIRTTE which Bob went over briefly. SIRTTE is the System for Identifying and Reviewing Technologies and Techniques. It's a portal for innovative protocols, procedures, and or new materials to be reviewed and improved for use in the WAP. Or a new material already approved for use in the program to be approved to be used in a different way. This is essentially adding to Appendix A. We can only accept submissions from grantees of the Weatherization Assistance Program, so that's the states and territories that administer the program. If you are a local agency and you want to start using something, and you need it approved, you need to work with your state. And once you get to that point, you can submit technologies submission application form. And you can also check out the message board. There's not much up there right now, so. And then we have additional resources, these are more articles and handouts as well, recall notices and things like that. And then we have a technical glossary. And it's a pretty extensive technical glossary. So, if you have a minute or you don't know what something means or you are creating something of your own, this is a great place to look.

Ok, public information. We completely reorganized this, it was pretty cumbersome before so we tried to break it down into a more intuitive way of using the information on the site. So, you can start with, how do I start a weatherization public information campaign? And, this includes sort of an overview of how one would start one, you know, which is this information here. There is also quite a bit of information on print media and that, you know, how to create feature stories, develop a press release, submitting press releases and press release examples. This is also something that is very relevant with print media say if you are a guest blogger or something like that which is we are always looking for by the way. You still want to use the same strategies, strong language and to put your message out there in the way you want it to be out there. We have information on public service announcements and how to write one. Talk radio, same idea, how to handle oneself with talk radio, producing videos, if you want to make a PSA or something like that. And then word of mouth or free strategies. Additionally we have, how do I connect to others, and this is sort of information on how to make your program relevant to policy makers, potential leveraging partners and their constituency. Policy makers you want them to be engaged in the process, and we do recommend that people do site demonstrations, they are very effective. We have partners, and how to target leveraging partners and how they can help your program. And then the constituency, how to mobilize other social services organizations around weatherization. We think site demonstrations are a really good tool. A site demonstration is when you go out to a home and you invite a couple higher ups, the congressmen, the mayor, whoever you can get and you have them come out and see a house being weatherized. You let them take a picture with the blower door, they get a news release, and everybody goes home happy. So this... We have a lot of

information on here on how to set one up. And, not to run into my next topic but Weatherization Day is coming up on October 30th. And we do encourage people to start planning, now is the time to start planning. And site demonstrations are a great tool. And October 30th is a Saturday, you can use that whole week as lead up for this wonderful national holiday. And October is Energy Awareness month so you can really do the whole month of October. Ok, so this is Weatherization Day, I'm sorry I went a little fast there, so it's public information and then Weatherization Day. And this is just an overview, and then we have a ton of resources on Weatherization Day, including... there's a planning kit, there are how-to guides, we have sample proclamations, and most of this actually links to parts of the site that I will go through in a moment. And then we have documents from around the country, so here you can see, excuse me, this is from last year so this is what a lot of states did last year. Again, we love to see what everyone does so please, please, please send us anything you do, anything you are interested in, anything at all. We have quite a few tools available for public information. Most everyone here should have seen the talking points grid. This is the weatherization talking points grid, it's a really really great resource. There's also a fact sheet which I'm not going to download because it's essentially copied right under here. The fact sheet and the weatherization talking points grid both have updated data from Oak Ridge National Laboratory on energy savings and statistics. So, that's your \$437 dollars per household that's saved. Low income household spending nearly 14.4% of their total annual income on energy, things like that. And these are very powerful statistics so you can find them in this portion of the site.

We also have the DOE Recovery Act Close Ups, they're working on them for all grantees and we also have some training centers on here so you should check these out when you have some time they are very well done. Here's the customizable slide show presentation, Weatherization Works slide show presentation. Those of you that were in Indianapolis last summer would have seen this when it was first rolled out, I'm not going to show the whole thing or show it all really because it's a couple minutes long and we are running out of time. But, it's a very well done slide show that you can have running on a loop at a site demonstration to show to a group of interested parties or something like that. And you can watch here, download it, there's a tutorial on how to customize it and then we have some power point tips.

We have an evaluation tool because you need to be able to evaluate your public information efforts or else you can't know if they are working or not. We have templates on fact sheets and brochures so you don't have to make them from scratch. We have quite a few how-to guides on how to make a press release, how to document your media success, things like that. We also have a weatherization on the world wide web how-to guide, so how to get your organization relevant in, you know, your web 2.0 age. We have PowerPoint tips, we have quite a few sample letters. So that's something to send to policy makers and leveraging partners. We wrote the letters, so you don't have to. Some information on success stories. What makes a powerful success story. The weatherization works logo, we think it's a great logo, we have it right here and you can download it here. Use it, slap it on everything. Weatherization presentations 101, 201 and 301, these are customizable PowerPoint presentations that can be used, they're to show the background of the program, show what they do and how they help. And again, this is just something, so we did the work for you so you don't have to do it. And then more tools and resources and this just links back in. Always remember your media release form, it's very important.

Ok, energy education, these are some samples from around the country of documents people use in their energy education efforts. Again we could always use more of these so if you would like to share please let us know. And then resources, it's just some outside resources. Training resources, this is an overview of training and technical assistance in the weatherization assistance program. We do list WAP training centers, we consider a WAP training center a facility which is the primary provider of training for a grantee of the Weatherization Assistance Program and also receives Department of Energy funds. We also list training opportunities for some folks who are very involved in the weatherization program and have some great resources. And then training tools and here's where we get to core competencies again. And this is the best way to access the core competencies document and matrix. We also financial management training . Pretty extensive. And, the WAP standardized curricula. There's a lot of information in these. There's going to be, there's 5 up now, there's going to be, I think, a total of 8, I might have made that up. I think Kelly is on this webinar so she might be able to tell us. But, SMS and Kelly Cutchin have done a fabulous job with this. And, these are just a really great resource, all these documents are very large, so when you download them, they are downloaded as a zip file and then you will have to unzip the folders. If you have some time, they are well worth looking at. And then we have additional resources and these are just more information on training, and other things we thought were important.

Ok. Additionally, we have a new feature Ask the Experts, if you have a question you haven't seen here and you want to ask one of our experts, you are welcome to do so. Here you can meet our experts and we had a wide variety of weatherization luminaries as experts. So far we've had one question, we have two answers. One from Rick Karg and one from Tony Gill, so you can look at those if you have a few minutes.

Ok and then under contact, we have grantee contacts and we made this nicer. And, this is where WAPTAC use to be if you click on a state name, you still have funding, information, Weatherization Day activities, and just general program information. We also have DOE contacts and then we get back to contact us.

Ok, we are just about done, I would just draw your attention to the bottom of the page here we have a site map, and this is a good way if you are just looking for something in particular you can just look at the site map, it's pretty long, pretty big site. And then here's where you can download any plug-ins that you may not have, or may not have updated. And that's about it.

So, if you have any questions, please make sure you put them in our chat box and we can go over it. I see someone was having trouble, it's a little late now I guess, but there was someone who was unable to install the plug-in to view the website. It was probably a pop-up blocker that was not allowing you to skip it. The file executed, so... We are recording this whole session and it will be a video so it will be available for seeing. And I'm sorry I didn't see this earlier, once I share my desktop I can't see anything. Anyone else have any questions? We'll give it another minute or two, we can't take questions if your raise your hand, we have all the lines muted so you do have to do it through the chat box.

This is Bob Scott again, and we are constantly looking for input and feedback, and just advice on what you would like to see on this site and how you think we can make it user friendly and better. So please

feel free to contact us if you have any thoughts and ideas on that. Rebecca also mentioned that, you know, if you have any issues you would like to present on the blog and all, we can certainly consider as long as everything is in good taste, we can let you be a guest blogger if you would like to have an entry there and we certainly encourage you to use the features like Ask the Expert and the message board. We are hoping actually that those components pick up after we do these two webinars and make people more aware of their existence... activity will pick up on those, we think they are potentially great resources for the net. And Rebecca, I'm not seeing any questions coming in.

I don't either, but if you do come up with any questions you can always contact us. I am probably the most direct person to get through and it is – rstewart@nascsp.org. If you want to send some weatherization photos, you can send them directly to me. If you do send educational literature you should be prepared that people may then use it. If it's in a PDF they can't really mess with it to much. But, we did have a question about, does it become public domain and WAPTAC is a public domain site. But, you know, if you lock your PDF it should be ok. You can just let it be used as sort of a sample. And I think that's how most people use it.

But, I think that's about it. Thanks so much for being on the phone with us, on the computer on this lovely day and let us know if you have any questions. And we hope you enjoy WAPTAC, if you have any suggestions, anything at all, please let us know. Ok, have a great afternoon.

Questions and Answers (Q&A)

Rana Belshe to Q & A Group
Can we get a roster of participants?

Duane Ford to Q & A Group
How do you change contact info

Thom Knoll to Q & A Group
Can you talk more about adding an item to Appendix A?

Duane Ford to Q & A Group
Please repeat your contact info

Rebecca Stewart to Duane Ford and Q & A Group
rstewart@nascsp.org

Rebecca Stewart to All
Hi all, just to let you know, if you have questions, please email me at rstewart@nascsp.org

Thom Knoll to Q & A Group
Is there a timeline for when a submission would be listed?

Rebecca Stewart to All
rscott@nascsp.org

Mark Chase to All

Good Afternoon Everyone

Patricia Smith to Q & A Group

Asking for a plug-in, but are unable to install to see what you are doing on the website. Any suggestions?

Patricia Smith to Q & A Group

Thanks, have taken care of it

Mark Chase to All

Enjoyed the Presentation

Rebecca Stewart to Liz Robinson

Hi Liz, please send any questions through the chat

Liz Robinson to Rebecca Stewart

Great presentation. Terrific site. If we send you educational literature, does it become public domain?

Mark Chase to Rebecca Stewart

Where do we send some weatherization photos for the site?

Mark Chase to Rebecca Stewart

TY